

Sales Information

Dept/Our ref.
Marketing/Sales

Date
09/02/2024

No.
001A/2024

AUS ☒ (tick box)
NZ ☒ (tick box)

MCA Executive Management ☒ (tick box)
Owners / Proprietors ☒ (tick box)
Floor Staff ☒ (tick box)

Miele March 2024, Promotion. Update 09.02.2024

Please find below **updated** details outlining the Miele Promotion for March, 2024.

Promotion Summary

Theme:

Long story short:
125 years of quality.

Since developing our very first cream separator in 1899, our philosophy of 'Immer Besser' (Forever Better) has defined our commitment for continual improvement and innovation.

With 125 years' experience in crafting appliances that elevate the lives of our customers every day, we are celebrating our anniversary with special Miele offers throughout the year.

Miele. Immer Besser

What is the promotional offer to support the March promotion?

March 2024:

Cooking:

- **Enjoy savings of up to \$500*** on selected Miele kitchen appliances.
 - **Save up to \$450** on selected Miele ovens.
 - **Save up to \$500** on selected Miele steam ovens.
 - **Save up to \$350** on selected Miele cooktops
 - **Save up to \$250** on selected Miele rangehoods.
 - Promotion date: 01/03/2024 – 31/03/2024.
- ***Save \$800** on Miele H 7890 BP C/S oven.

- **Enjoy savings of 20%*** on Miele Dialog oven.
 - Promotion date: 01/03/2024 – 31/03/2024.

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Dishwasher:

- **Enjoy savings of up to \$200*** on selected Miele dishwashers.
 - **Save \$100** on Miele G 7114 SC BRWS, G 7114 SCU CLST & G 7114 SCi CLST dishwashers
 - **Save \$200** on Miele G 7114 SC CLST dishwasher
 - Promotion date: 01/03/2024 – 31/03/2024.
- **BONUS 12 month supply of PowerDisk**
with the purchase of G 7164 SCVi or G 7169 SCVi XXL dishwashers.
 - Promotion date: 01/03/2024 – 31/07/2024.

Refrigeration:

- **Enjoy savings of \$250*** on Miele freestanding refrigeration appliances.
 - **Save \$250** on Miele KS 4383 ED edt/cs fridge, KS 4783 ED edt/cs fridge, FNS 4382 E edt/CS freezer, FNS 4782 E edt/CS freezer and KFN 4375 DD edt/CS fridge/freezer freestanding appliance.
 - Promotion date: 01/03/2024 – 31/03/2024.
- **Enjoy savings of up to \$450*** on Miele integrated refrigeration appliances.
 - **Save \$250** on KS 7743 E fridge & FNS 7740 F freezer
 - **Save \$400** on KS 7793 D fridge & FNS 7794 E freezer
 - **Save \$450** on KFNS 7784 D, KFNS 7785 D and KFNS 7795 D fridge/freezers
 - Promotion date: 01/03/2024 – 31/03/2024.
- **Enjoy savings of \$800*** on Miele MasterCool refrigeration appliances.
 - **Save \$800** on Miele K 2601 Vi fridge, K 2802 Vi Fridge, F 2671 Vi Freezer, KF 2981 Vi Fridge/Freezer and KWT 2672 ViS Wine Conditioner
 - Promotion date: 01/03/2024 – 31/03/2024.
- **Enjoy savings of \$250*** on Miele wine conditioners
 - **Save \$250** on Miele KWT 6831 SG freestanding wine conditioner
 - **Save \$250** on Miele KWT 6321 UG built-under wine conditioner
 - Promotion date: 01/03/2024 – 31/03/2024.

Laundry:

- **BONUS 12 month supply of UltraPhase detergent**
 - With the purchase of WWI 860 washing machine.
- **BONUS 12 month supply of Fragrance Flacon**
 - With the purchase of TWL 780 WP dryer.
 - Promotion date: 01/03/2024 – 31/12/2024.
 - **Save an additional \$200** when Miele washing machine and tumble dryer are bought as a package.

Vacuum cleaners:

- **Enjoy a 90 Day Money Back Guarantee*** on all Miele vacuum cleaners
 - Promotion date: 01/03/2024 – 30/04/2024.

*Terms and Conditions apply, see [Miele.com.au/promotions](https://www.miele.com.au/promotions) for details. Strictly while stocks last.

Sales Information

March 2024

Category	Miele promotion	Duration	Terms and Conditions
Cooking	<p>Enjoy savings of up to \$500* on selected Miele kitchen appliances</p> <p>Save up to \$450 on selected Miele ovens.</p> <p>Save up to \$500 on selected Miele steam ovens.</p> <p>Save up to \$350 on selected Miele cooktops</p> <p>Save up to \$250 on selected Miele rangehoods.</p> <p>*Save \$800 on Miele H 7890 BP C/S oven.</p> <p>Plus an additional saving of: 10% for 5 appliances.# 7.5% for 4 appliances.# 5% for 3 appliances.#</p> <p>for kitchen appliance packages.</p> <p>Offer ends 31 March 2024. Strictly while stocks last.</p>	Promotion effective 1 March 2024 to 31 March 2024.	<p>* Promotion effective 1 March 2024 to 31 March 2024. Strictly while stocks last.</p> <p>Ovens</p> <p>H 2860 B C/S, save \$300 H 2860 BP C/S, save \$300 H 2860 BP BRWS, save \$300 H 2860 BP OBSW, save \$300 H 2860 BP GRGR, save \$300 H 7260 BP CLST, save \$250 H 7264 BP CLST, save \$250 H 7264 BP BRWS, save \$250 H 7264 BP OBSW, save \$250 H 7264 BP GRGR, save \$250 H 7464 BP C/S, save \$300 H 7464 BP BRWS, save \$300 H 7464 BP OBSW, save \$300 H 7464 BP GRGR, save \$300 H 7464 BPX BRWS, save \$300 H 7464 BPX OBSW, save \$300 H 7464 BPX GRGR, save \$300 H 7660 BP C/S, save \$350 H 7660 BP BRWS, save \$350 H 7660 BP OBSW, save \$350 H 7660 BP GRGR, save \$350 H 7860 BP C/S, save \$450 H 7860 BP BRWS, save \$450 H 7860 BP OBSW, save \$450 H 7860 BP GRGR, save \$450 H 7860 BPX BRWS, save \$450 H 7860 BPX OBSW, save \$450 H 7860 BPX GRGR, save \$450 H 7890 BP C/S, save \$800</p> <p>Combi oven:</p> <p>H 7440 BM C/S, save \$250 H 7440 BM BRWS, save \$250 H 7440 BM OBSW, save \$250 H 7440 BM GRGR, save \$250 H 7440 BMX BRWS, save \$250 H 7440 BMX OBSW, save \$250 H 7440 BMX GRGR, save \$250 H 7840 BM C/S, save \$350 H 7840 BM BRWS, save \$350 H 7840 BM OBSW, save \$350 H 7840 BM GRGR, save \$350 H 7840 BMX BRWS, save \$350 H 7840 BMX OBSW, save \$350 H 7840 BMX GRGR, save \$350</p> <p>Steam oven:</p> <p>DG 7440 CLST, save \$200 DG 7440 BRWS, save \$200 DG 7440 OBSW, save \$200 DG 7440 GRGR, save \$200</p>

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			<p><u>Combi steam oven:</u> DGC7250 CLST, save \$200 DGC7450 BRWS, save \$200 DGC7450 OBSW, save \$200 DGC7450 GRGR, save \$200 DGC7450 CLST, save \$200 DGC 7440 HC Pro BRWS, save \$300 DGC 7440 HC Pro OBSW, save \$300 DGC 7440 HC Pro GRGR, save \$300 DGC 7440 HC Pro CLST, save \$300 DGC 7440 HCX Pro BRWS, save \$300 DGC 7440 HCX Pro OBSW, save \$300 DGC 7440 HCX Pro GRGR, save \$300 DGC 7460 HC Pro BRWS, save \$300 DGC 7460 HC Pro OBSW, save \$300 DGC 7460 HC Pro GRGR, save \$300 DGC 7460 HC Pro CLST, save \$300 DGC 7840 HC Pro BRWS, save \$400 DGC 7840 HC Pro OBSW, save \$400 DGC 7840 HC Pro GRGR, save \$400 DGC 7840 HC Pro CLST, save \$400 DGC 7840 HCX Pro BRWS, save \$400 DGC 7840 HCX Pro OBSW, save \$400 DGC 7840 HCX Pro GRGR, save \$400 DGC 7845 HC Pro BRWS, save \$400 DGC 7845 HC Pro OBSW, save \$400 DGC 7845 HC Pro GRGR, save \$400 DGC 7845 HC Pro CLST, save \$400 DGC 7845 HCX Pro BRWS, save \$400 DGC 7845 HCX Pro OBSW, save \$400 DGC 7845 HCX Pro GRGR, save \$400 DGC 7860 HC Pro BRWS, save \$500 DGC 7860 HC Pro OBSW, save \$500 DGC 7860 HC Pro GRGR, save \$500 DGC 7860 HC Pro CLST, save \$500 DGC 7865 HC Pro BRWS, save \$500 DGC 7865 HC Pro OBSW, save \$500 DGC 7865 HC Pro GRGR, save \$500 DGC 7865 HC Pro CLST, save \$500</p> <p><u>Steam oven with microwave:</u> DGM 7440 C/S, save \$250 DGM 7440 BRWS, save \$250 DGM 7440 OBSW, save \$250 DGM 7440 GRGR, save \$250 DGM 7640 C/S, save \$350 DGM 7640 BRWS, save \$350 DGM 7640 OBSW, save \$350 DGM 7640 GRGR, save \$350</p> <p><u>Built-in microwave:</u> M 7244 TC CLST, save \$150 M 7244 TC BRWS, save \$150 M 7244 TC OBSW, save \$150 M 7244 TC GRGR, save \$150</p> <p><u>Gourmet warming drawer:</u> ESW 7010 BRWS, save \$100 ESW 7010 OBSW, save \$100 ESW 7010 GRGR, save \$100</p>
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Cooking	<p>Enjoy savings of 20%* on Miele Dialog oven.</p> <p>Plus an additional saving of: 10% for 5 appliances.# 7.5% for 4 appliances.# 5% for 3 appliances.#</p> <p>for kitchen appliance packages.</p> <p>Offer ends 31 March 2024. Strictly while stocks last.</p>	<p>Promotion effective 1 March 2024 to 31 March 2024.</p>	<p>* Promotion effective 1 March 2024 to 31 March 2024. Strictly while stocks last.</p> <p><u>Save 20% on Miele Dialog ovens</u> DO 7860 Dialog oven CLST, Save \$3,400 DO 7860 Dialog oven BRWS, Save \$3,400 DO 7860 Dialog oven OBSW, Save \$3,400 DO 7860 Dialog oven GRGR, Save \$3,400</p> <p>Applicable to new customer orders placed during promotional period. Conditions apply. Offer does not apply to Project orders, Professional products, damaged, display or run-out models. Strictly while stocks last.</p> <p>See in-store for expected delivery date, however due to high demand and external factors (such as logistics and supply chain constraints), delivery may be delayed.</p> <p>Plus an additional saving of: 10% for 5 appliances# 7.5% for 4 appliances# 5% for 3 appliances#</p> <p>for kitchen appliance packages.</p> <p>Learn more about the everyday Miele Kitchen Package Benefit# and save.</p> <p>*#Terms and Conditions apply, see Miele.com.au/promotions for details.</p>

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Dishwasher	<p>Enjoy savings of up to \$200* on selected Miele dishwashers.</p> <p>Save \$100 on Miele G 7114 SC BRWS, G 7114 SCU CLST & G 7114 SCi CLST dishwashers</p> <p>Save \$200 on Miele G 7114 SC CLST dishwasher</p> <p>Plus an additional saving of: 10% for 5 appliances.# 7.5% for 4 appliances.# 5% for 3 appliances.#</p> <p>for kitchen appliance packages.</p> <p>Offer ends 31 March 2024. Strictly while stocks last.</p>	<p>Promotion effective 1 March 2024 to 31 March 2024.</p>	<p>* Promotion effective 1 March 2024 to 31 March 2024. Strictly while stocks last.</p> <p>Save \$100: G 7114 SC BRWS freestanding dishwasher G 7114 SCU CLST built-under dishwasher G 7114 SCi CLST built-under dishwasher</p> <p>Save \$200: G 7114 SC CLST freestanding dishwasher</p> <p>Applicable to new customer orders placed during promotional period. Conditions apply. Offer does not apply to Project orders, Professional products, damaged, display or run-out models. Strictly while stocks last.</p> <p>See in-store for expected delivery date, however due to high demand and external factors (such as logistics and supply chain constraints), delivery may be delayed.</p> <p>Plus an additional saving of: 10% for 5 appliances# 7.5% for 4 appliances# 5% for 3 appliances#</p> <p>for kitchen appliance packages.</p> <p>Learn more about the everyday Miele Kitchen Package Benefit# and save.</p> <p>*#Terms and Conditions apply, see Miele.com.au/promotions for details.</p>
Dishwasher	<p>BONUS 12 month supply of PowerDisk with the purchase of G 7164 SCVi or G 7169 SCVi XXL dishwashers.</p> <p>Plus an additional saving of: 10% for 5 appliances.# 7.5% for 4 appliances.# 5% for 3 appliances.#</p> <p>for kitchen appliance packages.</p> <p>Offer ends 31 July 2024. Strictly while stocks last.</p>	<p>Promotion effective 1 March 2024 to 31 July 2024.</p>	<p>* Promotion effective 1 March 2024 to 31 July 2024. Strictly while stocks last.</p> <p>BONUS 12 month supply of PowerDisk with the purchase of G 7164 SCVi or G 7169 SCVi XXL dishwashers.</p> <p>Annual requirement based on 1 PowerDisk per month (20 cycles), therefore 12 PowerDisk per year. Initial supply of 6 PowerDisk is supplied via voucher redemption within the outlined G7000 dishwasher, the subsequent 6 PowerDisk will be delivered separately to the dishwasher.</p> <p>Applicable to new customer orders placed during promotional period. Conditions apply. Offer does not apply to Project orders, Professional products, damaged, display or run-out models. Strictly while stocks last. Only one claim is permitted per product sold.</p> <p>See in-store for expected delivery date, however due to high demand and external</p>

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Freestanding Refrigeration	<p>Enjoy savings of \$250* on Miele freestanding refrigeration appliances.</p> <p>Save \$250 on Miele KS 4383 ED edt/cs fridge, KS 4783 ED edt/cs fridge, FNS 4382 E edt/CS freezer, FNS 4782 E edt/CS freezer and KFN 4375 DD edt/CS fridge/freezer freestanding appliance.</p> <p>Plus an additional saving of: 10% for 5 appliances# 7.5% for 4 appliances# 5% for 3 appliances#</p> <p>Offer ends 31 March 2024. Strictly while stocks last.</p>	<p>Promotion effective 1 March 2024 to 31 March 2024.</p>	<p>* Promotion effective 1 March 2024 to 31 March 2024. Strictly while stocks last.</p> <p>Freestanding refrigeration: KS 4383 ED edt/cs fridge, save \$250 KS 4783 ED edt fridge, save \$250 FNS 4382 E edt/CS freezer, save \$250 FNS 4782 E edt/CS freezer, save \$250 KFN 4375 DD edt/CS fridge/freezer, save \$250</p> <p>Applicable to new customer orders placed during promotional period. Conditions apply. Offer does not apply to Project orders, Professional products, damaged, display or run-out models. Strictly while stocks last.</p> <p>See in-store for expected delivery date, however due to high demand and external factors (such as logistics and supply chain constraints), delivery may be delayed.</p> <p>Plus an additional saving of: 10% for 5 appliances# 7.5% for 4 appliances# 5% for 3 appliances#</p> <p>*#Terms and Conditions apply, see Miele.com.au/promotions for details.</p>
Integrated Refrigeration	<p>Enjoy savings of up to \$450* on Miele integrated refrigeration appliances.</p> <p>Save \$250 on KS 7743 E fridge & FNS 7740 F freezer</p> <p>Save \$400 on KS 7793 D fridge & FNS 7794 E freezer</p> <p>Save \$450 on KFNS 7784 D, KFNS 7785 D and KFNS 7795 D fridge/freezers</p>	<p>Promotion effective 1 March 2024 to 31 March 2024.</p>	<p>* Promotion effective 15 December 2023 to 31 January 2024. Strictly while stocks last.</p> <p>Integrated refrigeration: KS 7743 E fridge, save \$250 FNS 7740 F freezer, save \$250 KS 7793 D fridge, save \$400 FNS 7794 E freezer, save \$400 KFNS 7784 D fridge/freezers, save \$450 KFNS 7785 D fridge/freezers, save \$450 KFNS 7795 D fridge/freezer, save \$450</p> <p>Applicable to new customer orders placed during promotional period. Conditions apply.</p>

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	<p>Plus an additional saving of: 10% for 5 appliances# 7.5% for 4 appliances# 5% for 3 appliances#</p> <p>Offer ends 31 March 2024. Strictly while stocks last.</p>		<p>Offer does not apply to Project orders, Professional products, damaged, display or run-out models. Strictly while stocks last.</p> <p>See in-store for expected delivery date, however due to high demand and external factors (such as logistics and supply chain constraints), delivery may be delayed.</p> <p>Plus an additional saving of: 10% for 5 appliances# 7.5% for 4 appliances# 5% for 3 appliances#</p> <p>*#Terms and Conditions apply, see Miele.com.au/promotions for details.</p>
MasterCool refrigeration	<p>Enjoy savings of \$800* on Miele MasterCool refrigeration appliances.</p> <p>Save \$800 on Miele K 2601 Vi fridge, K 2802 Vi Fridge, F 2671 Vi Freezer, KF 2981 Vi Fridge/Freezer and KWT 2672 ViS Wine Conditioner.</p> <p>Plus an additional saving of: 10% for 5 appliances# 7.5% for 4 appliances# 5% for 3 appliances#</p> <p>Offer ends 31 March 2024. Strictly while stocks last.</p>	Promotion effective 1 March 2024 to 31 March 2024.	<p>* Promotion effective 1 March 2024 to 31 March 2024. Strictly while stocks last.</p> <p>MasterCool refrigeration: K 2601 Vi fridge, save \$800 K 2802 Vi fridge, save \$800 F 2671 Vi freezer, save \$800 KF 2981 Vi Fridge/Freezer, save \$800 KWT 2672 ViS Wine Conditioner, save \$800</p> <p>Applicable to new customer orders placed during promotional period. Conditions apply. Offer does not apply to Project orders, Professional products, damaged, display or run-out models. Strictly while stocks last.</p> <p>See in-store for expected delivery date, however due to high demand and external factors (such as logistics and supply chain constraints), delivery may be delayed.</p> <p>Plus an additional saving of: 10% for 5 appliances# 7.5% for 4 appliances# 5% for 3 appliances#</p> <p>for kitchen appliance packages.</p> <p>Learn more about the everyday Miele Kitchen Package Benefit# and save.</p> <p>*#Terms and Conditions apply, see Miele.com.au/promotions for details.</p>
Wine Conditioner	<p>Enjoy savings of \$250* on Miele wine conditioners</p> <p>Save \$250 on Miele KWT 6831 SG freestanding wine conditioner.</p> <p>Save \$250 on Miele KWT 6321 UG built-under wine conditioner.</p>	Promotion effective 1 March 2024 to 31 March 2024.	<p>* Promotion effective 1 March 2024 to 31 March 2024. Strictly while stocks last.</p> <p>Wine conditioners: KWT 6831 SG freestanding wine conditioner, save \$250.</p>

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			<p>KWT 6321 UG built-under wine conditioner, save \$250.</p> <p>Applicable to new customer orders placed during promotional period. Conditions apply. Offer does not apply to Project orders, Professional products, damaged, display or run-out models. Strictly while stocks last.</p> <p>See in-store for expected delivery date, however due to high demand and external factors (such as logistics and supply chain constraints), delivery may be delayed.</p> <p>Plus an additional saving of: 10% for 5 appliances# 7.5% for 4 appliances# 5% for 3 appliances#</p> <p>for kitchen appliance packages.</p> <p>Learn more about the everyday Miele Kitchen Package Benefit# and save.</p> <p>*#Terms and Conditions apply, see Miele.com.au/promotions for details.</p>
Laundry	<p>BONUS 12 month supply of UltraPhase detergent with the purchase of WWI 860 washing machine.</p> <p>BONUS 12 month supply of Fragrance Flacon with the purchase of TWL 780 WP dryer.</p> <p>Save an additional \$200 when Miele washing machine and tumble dryer are bought as a package.</p> <p>Offer ends 31 December 2024. Strictly while stocks last.</p>	<p>Promotion effective 1 March 2024 to 31 December 2024.</p>	<p>* Promotion effective 1 March 2024 to 31 December 2024. Strictly while stocks last.</p> <p>BONUS 12 month supply of UltraPhase detergent with the purchase of WWI 860 washing machine: Annual requirement consists of 6x UltraPhase 1 + 4x UltraPhase 2 bottles per year which equates to 5x TwinDos wash loads per week with a standard load size 4.5kg. Initial supply of 5 UltraPhase bottles (3 x UltraPhase 1 and 2 x UltraPhase 2) is supplied via voucher redemption within the outlined WWI 860 washing machine, the subsequent 5 UltraPhase bottles (3 x UltraPhase 1 and 2 x UltraPhase 2) will be delivered separately to the washing machine. Only one claim is permitted per product sold. See in-store for expected delivery date, however due to high demand and external factors (such as logistics and supply chain constraints), delivery may be delayed</p> <p>BONUS 12 month supply of Fragrance Flacon with the purchase of TWL 780 WP dryer: Annual requirement consists of 3 Fragrance flacons which equates to 150 drying cycles. 1 Miele Fragrance Selection (consisting of 1x Aqua fragrance, 1x Nature fragrance, 1x Cocoon fragrance) will be delivered separately to the tumble dryer. Only one claim is permitted per product sold. See in-store for</p>

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			<p>expected delivery date, however due to high demand and external factors (such as logistics and supply chain constraints), delivery may be delayed.</p> <p>SAVE an additional \$200 when Miele washing machine and tumble dryer are bought as a package.</p> <p>Applicable to new customer orders placed during promotional period. Conditions apply. Offer does not apply to Project orders, Professional products, damaged, display or run-out models. Strictly while stocks last.</p> <p>See in-store for expected delivery date, however due to high demand and external factors (such as logistics and supply chain constraints), delivery may be delayed.</p>
VACUUM CLEANER	<p>Enjoy a 90 Day Money Back Guarantee* on all Miele vacuum cleaners.</p> <p>Offer ends 30 April 2024. Strictly while stocks last.</p>	<p>*Promotion effective 1 March 2024 to 30 April 2024.</p> <p>Join us in celebrating our anniversary and enjoy a 90 Day Money Back Guarantee* on all Miele vacuum cleaners.</p> <p>Effective 1 March - 30 April 2024.</p> <p>Terms and Conditions:</p> <ol style="list-style-type: none"> Information on the promotion and how to claim forms part of these Terms and Conditions. By participating you accept these Terms and Conditions. The promotion is for a ninety (90) day money back guarantee for the period 1 March 2024 to 30 April 2024 (inclusive) (the Promotion). "You", "Your" and "Yours" for the purposes of the Terms and Conditions means the individual purchaser and not a business or commercial entity. To be eligible to claim the Promotion, You: <ol style="list-style-type: none"> must have purchased a Miele Classic C1, Compact C2, Complete C3, Boost CX1, Blizzard CX1, Triflex HX1, Triflex HX2 or Scout RX3 vacuum cleaner (Products) from Miele Australia Limited (Miele), at www.miele.com.au, from a Miele Experience Centre or Miele's authorised Retail Distributors between 1 March 2024 to 30 April 2024 (inclusive); make a claim for the Promotion within ninety (90) days of the purchase date; and must have used the Product for normal domestic purposes and maintained the Product according to the instructions or manual supplied. Except for the products noted in 2(a) above, all other products (including accessories, b-stock, ex-display products, and refurbished products) are excluded from this Promotion Products used in commercial settings or for any hire purchase, lease, rental, or other similar arrangement are excluded from this Promotion. 	

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		<p>5. To be eligible for a refund under the Promotion, you must lodge Your claim within ninety (90) days of purchase by following the steps below:</p> <ol style="list-style-type: none"> Download the Claim Form from miele.com.au/MBG90days Complete the Claim Form and e-Mail your form to floorcareorders@miele.com.au A Miele representative will contact you within 48 hours during normal business hours to approve the return of product. For avoidance of doubt if a customer contacts Miele on a Friday night after 5 p.m., the 48 hours response time will commence from the following Monday. The Product and any accessories, manuals and any bonus products sold as part of it must be returned in as good as new condition (subject to fair wear and tear), clean, in full working order and with original proof of purchase and claim form and redemption form. Affix the return label received from the Miele Representative to the parcel you wish to return, this will be collected from you by our transport partner Australia Post. When your parcel is received back to Miele your refund will be processed. <p>6. You are responsible for all postage costs for the return of your product.</p> <p>7. Promotion is subject to availability and whilst stocks last. No rain checks are provided.</p> <p>8. Normal manufacturer warranty conditions apply.</p> <p>9. The Promotion is not transferable or exchangeable and cannot be taken as cash.</p> <p>10. Miele reserves the right to verify the validity of all claims made in connection with this Promotion. If Your claim is assessed as valid, your refund will be paid into your nominated bank account on the Claim Form by electronic funds transfer. The refund does not include any freight charges incurred by You in receiving a Product.</p> <p>11. The Promotion is in addition to, and does not exclude, restrict or modify, any rights or warranties, You have under the Australian Consumer Law.</p> <p>12. Miele has absolute discretion to determine whether these Terms and Conditions have been satisfied entitling You to a refund under this Promotion. If authorised by Miele, please allow at least thirty (30) days from the date that Miele accepts the claim to pay You the refund.</p> <p>13. Miele reserves the right to verify the validity of all claims and disqualify any claimant for tampering with the claim process or for submitting a claim which is not in accordance with these Terms and Conditions. Failure by Miele to enforce any of its rights at any stages does not constitute a waiver of those rights.</p>
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Sales Information

		<p>14. The Promotion is not transferrable, assignable, or exchangeable and cannot be used in conjunction with any other promotion or offer and cannot be taken as cash.</p> <p>15. Any decision of Miele is final, and no correspondence will be entered into.</p> <p>16. Any of Your personal information may be collected, held, managed, used, disclosed, or transferred by Miele in order to administer the Promotion, the Product Warranty and to provide you with updates on Miele's latest products and services. Miele will not disclose Your personal information unless You consent or otherwise advise Miele. Collection of such personal information is governed by the Privacy Laws and Miele's Privacy Policy as amended from time to time in respect of any personal information held by Miele and is available at www.miele.com.au The expression 'personal information' used in this clause means personal information as defined in the Information Privacy Act 1988 (Cth).</p> <p>17. Except to the extent that such liability cannot be excluded by law, Miele excludes all liability (including negligence), for any personal injury; or any loss or damage; whether direct, indirect, special or consequential, arising in any way out of the promotion, including any claim form that is late, lost, altered, damaged or misdirected (whether or not after their receipt by Miele) due to any reason beyond the reasonable control of Miele.</p> <p>18. Participation in this Promotion is only open to Australian residents 18 years and over. Business entities, associates, affiliates, and Miele Agents (and their employees) are not eligible to participate in this offer.</p> <p>19. Miele reserves all rights including without limitation, the right to alter the above Terms and Conditions at any time and without further notice to you or withdraw or extend the promotion at any time.</p>
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On-going promotions:

Category	Miele promotion	Duration	Terms and Conditions
Cooking Refrigeration Dishwasher	<p>Enjoy the benefits of next-generation lifestyle innovations.</p> <p>With these package offers:</p> <p>Save 5% when you buy 3 Miele kitchen appliances.#</p> <p>Save 7.5% when you buy 4 Miele kitchen appliances.#</p> <p>Save 10%</p>	<p>Effective from 1 January 2020.</p>	<p>Miele Kitchen Package Promotion effective for orders placed from 1 January 2020.</p> <p>#Product categories included are:</p> <p>Built-In cooking appliances, cooktops, rangehoods, freestanding cookers, dishwashers and refrigeration. Offer excludes laundry appliance categories (washing machines, dryers and ironers) and floorcare.</p> <p>Offer does not apply to Project orders, Professional products, damaged or display models.</p>

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	when you buy 5 or more Miele kitchen appliances.#		Package discount is applied at point of purchase.
Laundry	Save \$200 on Miele Laundry Appliance Packages	On-going	<p>Customers have up to 90 days from date of purchase of their washing machine to purchase the matching tumble dryer at the package price saving.</p> <p>Saving applies to tumble dryer model purchased. Non-matching Miele washing machine and tumble dryer packages can be purchased.</p> <p>Cannot be used in conjunction with any other offer.</p>
Laundry	30 day money back guarantee on Miele washing machines and tumble dryers	On-going	30 day money back guarantee applies to the range of Miele washing machines and tumble dryers. The time limit takes effect from the time of customer delivery.
Cooking	30 day money back guarantee on Miele steam ovens	On-going	30 day steam oven money back guarantee. If, within 30 days of delivery, you are not totally satisfied with your Miele steam oven, you may return the unit (in the condition in which it was delivered, including all accessories, instructions and original packaging) to your nearest Miele Branch office. This 30 day limit takes effect from time of customer delivery.

Thank you for supporting this initiative and we look forward to this campaign driving strong sales.

Yours faithfully,

MIELE AUSTRALIA Pty. Ltd.