

# FRENCH DOOR FRIDGE 2021 BONUS CASH BACK OFFER

## FULL TERMS AND CONDITIONS

### Eligibility

1. Information about the Promotion and how to claim the Bonus forms part of these Terms and Conditions (“Terms”). Participation in this Promotion is deemed acceptance of these Terms.
2. Any costs associated with entering the Promotion, including accessing the promotional website, are the responsibility of claimants.
3. Subject to clause 4, this Promotion is only open to Australian residents aged 18 years and over currently residing in Australia who: (a) Purchase a Participating Product during the Promotion Period from a Participating Australian Retail Outlet or from LG Online Store (only available to customers within the LG Online Brand Store serviceable area in Australia)(b) comply with all claim requirements, (c) submit a claim form in accordance with these Terms, and (d) who do not in any way tamper with the claim process and/or the Promotion.
4. Employees, directors and/or officers (and their immediate family members and members of their households) of the Promoter or of its subsidiaries or related companies and retailers or agencies associated with the Promotion, are ineligible to participate. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

### Definitions

5. For the purposes of these Terms, the following definitions apply:
  - (a) **Bonus** means Electronic Funds Transfer (EFT) corresponding with the Purchase of the Participating Products as specified in the table below.
  - (b) **Participating Australian Retail Outlet** means a retailer who operates in the Australian market and who is authorised by the Promoter to make available the Promotion during the Promotion Period.
  - (c) **Participating Products** means collectively the LG Refrigerator models specified in the table below:

PARTICIPATING PRODUCTS Model	BONUS CASH BACK VALUE (AUD)
SG-5I700TSL	\$300
SG-W65TSL	\$300
GF-V910MBL	\$300
GF-V706MBL	\$300
GF-V706BSL	\$300
GF-V570MBL	\$300
GS-V665MBL	\$300
GS-VB680PL	\$300
GF-D706MBL	\$250

GF-D706BSL	\$250
GF-L706MBL	\$250
GF-L706PL	\$250
GF-B730MBL	\$250
GF-B730PL	\$250
GF-L570MBL	\$250
GF-L570PL	\$250
GF-L570MBNL	\$250
GF-L570PNL	\$250
GF-B590MBL	\$250
GF-B590PL	\$250
GS-D665PL	\$200
GS-L668MBNL	\$200
GS-L668PNL	\$200
GS-L668PL	\$200
GS-B680PL	\$200
GS-B680WL	\$200
GS-B680MBL	\$200
GS-B680DSLE	\$200

- (d) **Purchase** means the purchase of the Participating Products with payment in full during the Promotion Period from a Participating Australian Retail Outlet or from LG Online Store (only available to customers within the LG Online Brand Store serviceable area in Australia. Purchase does not include: (i) rental payment plans under 18 months; (ii) lay-buys or pre-orders; (iii) commercial or business transactions involving the purchase of more than three (3) units total of Participating Products; (iv) purchases via eBay or other online bidding or auction; (v) second hand products or ex display stock; (vi) purchases from retailers not authorised to participate in this Promotion; or (vii) purchases made in conjunction with any other LG offer or promotion.
- (e) **Promotion** means LG Refrigerator Bonus Cash Back offer being run during the Promotion Period.
- (f) **Promotion Period** means 12:01am (Sydney time) on 1<sup>st</sup> July 2021 to 11:59pm (Sydney time) on 1<sup>st</sup> September 2021.

#### How to Claim

6. Claims must be made by the purchaser named on the Purchase receipt.
7. A limit of one (1) claim per Participating Product is permitted.
8. To be eligible to claim the Bonus, claimants must:
  - (a) Purchase the Participating Product(s) from a Participating Australian Retail Outlet during the Promotion Period;
  - (b) Register their Purchase at [www.lg.com/au/promotions/fridgecashback2021](http://www.lg.com/au/promotions/fridgecashback2021) and complete the online claim form in full in accordance with this clause. In order to register, eligible claimants will need to enter their title, first name, surname, current residential address, serial number, current and valid email address, date of purchase and model number, mode of purchase (i.e. LG Online Brand Store or name and location of the Participating Australian Retail Outlet) and bank account details (as indicated). Eligible claimants will also be required to confirm they have read and understood and agree to these Terms;
  - (c) Following registration, eligible claimants must provide a copy of the Purchase receipt or tax invoice indicating the claimant's name and address, date of purchase

and model number of the Participating Product(s) and name and address of the Participating Australian Retail Outlet by either (1) uploading a copy through the website; or (2) printing the claim form and posting both the form and the receipt or invoice to:

LG Fridge Cash Back 2021  
PO Box 603  
Eastern Suburbs Mail Centre NSW 2004

- (d) All Purchases must be registered by 11.59pm 30<sup>th</sup> September 2021 to be considered; and
  - (e) If a claimant is unable to provide the serial number of the Participating Product at the time of submitting the online claim form as the Participating Product has not yet been delivered, the claim should still be registered by 11.59pm 30<sup>th</sup> September 2021. The claimant must still register all details via the online claim form, minus the serial number. The claimant must within seven (7) days of the date of the delivery of the Participating Product insert the serial number online and finalise the claim. The Promoter reserves the right to invalidate any claims if a claimant (i) fails to provide the serial number within seven (7) days after delivery of the Participating Product, or (ii) fails to provide a valid serial number(s) within fourteen (14) days of being notified by the Promoter that they have submitted an invalid or incorrect serial number.
- 9. The Bonus will only be awarded once the Promoter receives the serial number of the Participating Product purchased along with a copy of the original purchase receipt.
  - 10. If any of the details submitted as part of the proof of purchase documentation do not match the online registration details submitted by the claimant and received by the Promoter, the entry will be deemed invalid.
  - 11. The Promoter reserves the right to verify an entry with the participating Australian Retail Outlet that issued the relevant purchase receipt.

### **Bonus and Delivery**

- 12. The Bonus is not transferable or exchangeable. The Bonus must be taken as offered and cannot be varied. The Promoter accepts no responsibility for any variation in the value of the Bonus. The Promoter accepts no responsibility for any tax implications that may arise from the provision or use of the Bonus. Independent financial advice should be sought.
- 13. The Bonus is subject to the following Terms and Conditions:
  - (a) Delivery of the Bonus may take up to ten weeks from finalisation of a valid claim.
  - (b) Bonus will be paid into Australian bank accounts only via Electronic Funds Transfer (EFT). It is the responsibility of claimants to provide the Promoter with correct bank account details and the Promoter accepts no liability where the claimant provides incorrect bank account details.

### **Promoter's Rights and Liabilities**

- 14. The Promotion may be extended at the Promoter's absolute discretion.
- 15. The Promoter reserves the right to request all claimants to produce (within a reasonable period of time) appropriate photo identification or other documentation (to the Promoter's reasonable satisfaction) in order to confirm each claimant's identity, age, residential address and email address, eligibility to claim and any information submitted by

claimants participating in the Promotion, before issuing the Bonus. If the documentation required by the Promoter is not received by the Promoter (or its nominated agent) or a claim has not been verified or validated to the Promoter's satisfaction within the time requested, that claimant's entry will be invalidated.

16. The Promoter reserves the right to reclaim from claimants the Bonus if any of the Participating Products are returned after the claim has been fulfilled except where the product is returned under the manufacturer's warranty or consumer rights under the *Competition and Consumer Act 2010 (Cth)* ("CCA").
17. If the Bonus becomes unavailable for any reason beyond the Promoter's reasonable control, the Bonus will be substituted with a similar item of equal or greater value.
18. The Promoter and its associated agencies and companies (including their respective officers, employees and agents) shall not be liable for any loss (including, without limitation, indirect or consequential loss), damage, personal injury or death which is suffered or sustained (including but not limited to that arising from any person's negligence) in connection with this Promotion or using the Bonus, except any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).
19. Certain legislation may imply warranties or conditions or impose obligations upon the Promoter which cannot be, or may only be to a limited extent, excluded, restricted or modified. These Terms must be read subject to those statutory provisions including any consumer rights under the CCA. These Terms will not affect any statutory rights that a claimant may have.
20. The Promoter reserves the right to disqualify any claimant for tampering with the claim process, submitting a claim which is not in accordance with these Terms or if the claimant is engaged in any fraudulent, unlawful or other improper conduct calculated to jeopardise the fair and proper conduct of the promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
21. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this Promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter.
22. The Promoter is not responsible for any problems or technical malfunction of any telephone or network or lines, servers or providers, computer equipment, software, technical problems or traffic congestion on a mobile network, or any combination thereof, or any other technical failures including any damage to claimant's or any other person's mobile handset or computer related to, or resulting from, participation in this Promotion or the downloading of any materials related to this Promotion.
23. If for any reason this Promotion is not capable of running as planned because of infection by computer virus, bugs, tampering, unauthorised intervention, technical failures or any other causes beyond the reasonable control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right in its sole discretion to modify or delay the Promotion, subject to any written directions made under applicable State or Territory legislation.
24. **Caution:** any attempt to deliberately damage the Promoter's promotional website or the information on the website, to cause malicious damage or interference with the normal functioning of the website, or to otherwise undermine the legitimate operation of this Promotion may be a violation of criminal and civil laws and should such an attempt be made, whether successful or not, the Promoter reserves the right to seek damages to the fullest extent permitted by law. If the Promoter suffers loss or incurs any costs in connection with any breach of these conditions of entry or any other legal obligation by a claimant, the claimant agrees to indemnify the Promoter for those losses, damages and costs.

25. All entries and any copyright subsisting in the entries become and remain the property of the Promoter.
26. The Promoter collects personal information about claimants to process the claim for the Bonus, and for direct marketing and publicity purposes. If the personal information requested is not provided, the claimant may not be eligible to participate in the Promotion or the Promoter may not be able to provide the Bonus. By participating in the Promotion, the claimant consents to the use of their personal information for the purposes disclosed above, which will involve storage of their personal information on the Promoter's database and expressly consents to the Promoter using the information for future promotional, marketing and publicity purposes including contacting claimant in the future with information on special offers or provide claimant with marketing materials via any medium including mail, telephone and commercial electronic messages SMS (Short Message Service), MMS (Multimedia Message Service), IM (Instant Messaging) and email) or any other form of electronic, emerging, digital or conventional communications channel whether existing now or in the future. Claimants will have the right to opt out of receiving any receiving direct marketing material.
27. The Promoter may share information with its related companies, with third parties for the purpose of fulfilling the Terms, and promotional partners who may contact claimants with special offers in this way, both within Australia and overseas. The Promoter may also share the personal information collected with its related companies overseas and the claimant consents to the use and disclosure of their personal information to any such overseas entities. Claimants can also gain access to, update, correct or destroy any personal information, make a complaint about a breach of privacy, or opt out of receiving any communications by contacting the Promoter at the address set out in clause 29.
28. A copy of the Promoter's Privacy Policy in relation to the treatment of personal information collected may be obtained at <http://www.lg.com/au/privacy> or by contacting the Promoter.
29. The **Promoter** is LG Electronics Australia Pty Ltd ABN 98 064 531 264 of 2 Wonderland Drive, Eastern Creek NSW 2766. Tel: 1300 54 2273.